

Custom Audio/Video Installation Proposal Specifications



1. Description of proposal

This proposal describes equipment to be sold and work to be done related to audio, video, communication, media, computer and related products only. Any work or product not listed in this proposal is not included assumed or otherwise. Any Labor quoted in this proposal is estimated and you are agreeing to have the work performed at the hourly rate specified, not the total amount. Awetronics installers will inform you of inordinate changes during installation.

2. Payments

Payments are to be made according to the payment schedule in this proposal. Any failure to keep these scheduled payments will result in late fees, finance charges (not to exceed current legal limits), and possibly legal action or liens.

3. Service calls after installation

Awetronics provides a ninety (90) day warranty on all labor done by us. It is limited to items directly associated with the installation and problems which occurred because of the installation and it does not cover damage by other persons, nature or acts of God. The manufacturers of the products we sell give you warranties which vary in their coverage. We do also offer extended warranties (or performance guarantees) if you would like the added protection. However, Awetronics does not include in these warranties the service calls to pick up, take to service center, postage for product, or labor to reinstall any warranted or unwarranted product.

4. Change Orders

This proposal may need to be altered due to unforeseen circumstances or change of mind. In such a case a change order will need to be completed to reflect such change, and possibly changing the total of this proposal. Anything that is not included in this proposal will need a change order with the exception of Labor. All change orders shall be in writing and signed both by Owner and Awetronics, and shall be incorporated in, and become a part of the proposal.

5. Drywall and painting

Awetronics is not responsible for drywall/plaster repair and repainting/retexturing due to concealing wiring behind the walls. Awetronics will advise you of the need to do so as soon as possible to allow you the decision to complete job.

6. Special orders

Items that Awetronics does not normally stock will need to be ordered separately and are special orders. Special orders will be returned only with a 15% restocking fee and require original box and packing.

7. System Design

Some systems that are more complex require additional designing to produce wiring/hookup diagrams or schematics to ensure product compatibility and programming needs. Additional fees will be required to complete these intricate jobs.

8. Remote control programming

Awetronics has a base rate to program remotes. This rate is for most systems but does not include systems that require more time consuming macros to perform tasks that are additional and not covered under the base rate. You will be notified before programming starts if more complex programming is needed.

9. Product returns

Awetronics accept returns of product within 30 days of purchase. Product returns must be in good condition, free of scratches or blemishes and in the original box with all accompanying accessories and manuals. Items without original box and packing are subject to a 15% restocking fee. We do not accept returns of permanently installed items, such as in wall speakers and wall brackets etc. unless it is returned due to an installation issue that Awetronics was responsible for.

10. Picture-in-Picture (PIP)

If you want PIP to be hooked up please let us know as we hook up PIP upon request from the client. PIP is designed to work with non digital cable TV. If you have a digital box your PIP channels will only work for the non digital, non premium stations. If you have satellite or you want digital stations in PIP you will need another tuner to receive these digital channels. If you have satellite, you will need another cable run to your equipment and possibly more equipment.

*** Signing this proposal ensures that the customer has read and fully agrees to all terms and conditions**

Owner / Client

Awetronics Home Entertainment

Signature

Signature

Print Name

Print Name

Date

Date